

CDR RID Report

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Document CDR

RID ID	CDR	3 8
Review	SDPS/CSMS	
Originator Ref		
Priority	1	

Section

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Figure Table

Category Name DAAC Operations

Actionee ECS

Sub Category Data Server

Related RIDs
Subcategory ID

Subject Monitoring status of open orders

Description of Problem or Suggestion:

It is not clear how DAAC User Services can monitor the status of a particular user's order throughout the system.

Originator's Recommendation

Provide a mechanism for User Services to access Data Server information on the status of any particular order, as related to User Profile information contained in MSS.

If this capability exists in the system as designed, clearly document the operations concept for tracking order status information.

Address the following in more detail or modify the design to allow for:

- 1) Interface to local data request tracking systems from management database. This interface would allow information to be passed TO the local DRTS. DAACs would have to be given resources to develop a mapping layer to DRTS.
- 2) Access to information for orders that cross DAACs.
- 3) Adequate protection of user order information, so that request can be filled if there is a system failure.

GSFC Response by:

GSFC Response Date

HAIS Response by:

HAIS Schedule

HAIS R. E.

HAIS Response Date

Status Open

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Attachment if any
